

# Oscar Ramos Lot

Operations Management Department Professor

Dean for Liaison with Alumni and Continuing Education Department, Monterrey



**IPADE**  
BUSINESS SCHOOL  
UNIVERSIDAD PANAMERICANA

## Academic Degrees

- Full-time MBA, IPADE Business School.
- MD Doctor of Medicine, graduated with Honors, Universidad Panamericana.

Other education:

- Minor in Corporate Finance, Universidad Panamericana.

## Managerial Background

- Advisory board member Listen. Doctor.
- Board member (Substitute), Promotora Médica Las Américas, Colombia.
- Board member (Substitute) Dentegra.
- Director of Institutional Relations, IPADE, Monterrey.
- Strategic Planning Director, Auna LATAM.
- Service Lines and ancillary services director, TecSalud.
- Chief operating officer and patient experience director, Hospital San José, TecSalud.
- Internal medicine service line manager, Centro Médico ABC IAP.
- Cardiovascular service line manager, Centro Médico ABC IAP.
- Transplantation service line manager, Centro Médico ABC IAP.

## Professional Activities

- Adjunct Professor: Healthcare services administration and Leadership and management for healthcare professionals at Universidad Panamericana.
- Speaker at national and international forums on hospital management, management and training in academic medical centers, operations and efficiency in healthcare.
- Guest lecturer at the 6<sup>th</sup> International Congress on Patient Safety and Quality with the talk “The Role of Clinical Guidelines: A Clinical Quality and Management Tool” (2018).
- Expert evaluator for the World Bank Group, INADEM in 2017 for investment projects.
- Hospital Trek Program participant, Houston Medical Center, Texas, US: CHI St. Luke’s Health, Memorial Hermann Health System, Texas Children’s Hospital and Houston Methodist Hospital.
- Member of the Ethics and Research Committee of the Universidad Panamericana School of Medicine during various periods.

## Areas of Interest

- Leadership
- Operations and service management
- Corporate governance
- Teamwork and organizational culture
- Technical and analytical competencies